

Availity	BCBSOK Provider Portal	Care Management Programs	Electronic Commerce (E-Commerce) Center	eviCore healthcare (eviCore)	Federal Employee Program (FEP)	Medical Management Correspondence for Exchange Members	Contact Us
<p>To register with Availity or learn more about online services available to BCBSOK providers</p> <p>availity.com 800-282-4548</p> <p>Remittance Notices</p> <p>Online EFT Changes</p> <p>Member Eligibility</p> <p>Benefits Questions</p> <p>Claim Research Tool</p> <p>Coding Logic Tool</p> <p>Provider Claim Summary</p> <p>Electronic Refund Management (ERM)</p> <p>Availity® Authorizations & Referrals</p> <p>Availity's Authorizations tool (HIPAA-standard 278 transaction) allows the electronic submission of inpatient admissions, select outpatient services and referrals handled by BCBSOK.</p> <p>To access and use Availity Authorizations: log in to Availity.com</p> <p>For more info visit bcbsok.com/provider/tools/availity-authorizations.html</p>	<p>bcbsok.com/provider</p> <p>Medical Policies</p> <p>News and Updates</p> <p>Update your information</p> <p>BlueCard® Hotline For out-of-state member benefits and eligibility 800-676-BLUE (2583)</p> <p>Fraud Hotline To report concerns to the BCBSOK Special Investigations Department (SID) 800-543-0867</p> <p>Provider Learning Opportunities Complimentary training for participating providers, billing services, clinical and administrative staff who are new or already participating in the BCBSOK network.</p> <p>To register, visit the Provider Training page. bcbsok.com/provider/training/index.html</p>	<p>855-462-1781</p>	<p>For information about EDI (Electronic Data Interchange) transactions, such as electronic claim submission</p> <p>Email questions to: ecommerceservices@bcbsok.com</p>	<p>Obtain benefit preauthorization for certain care categories</p> <p>855-252-1117</p> <p>clientservices@evicore.com</p> <p>evicore.com</p>	<p>To verify eligibility and benefits and/or check claim status for FEP members</p> <p>800-722-3130</p> <p>FEP Behavioral Health Line 877-906-6389</p>	<p>866-589-8254</p> <p>Blue Cross and Blue Shield of Oklahoma Medical Care Management P. O. Box 660712 Dallas, TX 75266-0712</p> <p>Preauthorizations for Medical Services for Exchange Members 855-462-1784 Fax: 866-589-8253</p>	<p>Tulsa Office Blue Cross and Blue Shield of Oklahoma 1400 S Boston Tulsa, OK 74119-3613 918-560-3500</p> <p>Oklahoma City Office Blue Cross and Blue Shield of Oklahoma 3817 NW Expressway Suite 300 Oklahoma City, OK 73112 918-560-3500</p> <p>Claims Mailing Address Blue Cross and Blue Shield of Oklahoma PO Box 655924 Dallas, TX 75265-5924</p> <p>Professional Network Representative For information on how to use online tools, BCBSOK products and initiatives, provider education opportunities and personalized office visits 800-722-3730</p> <p>Provider Access and Servicing Strategy (PASS) Unit For more information on provider education opportunities visit the Provider Training page or send an e-mail to education_workshops@bcbsok.com</p> <p>Provider Inquiry Unit (PIU) For general assistance on a variety of topics, such as BCBSOK products, claims review requests, claims address, etc. 800-496-5774</p>
		<p>Dental Network of America</p> <p>800-972-7565</p>	<p>Behavioral Health Unit</p> <p>For information about BCBSOK's Behavioral Health program (Includes preauthorization)</p> <p>800-672-2378</p> <p>Fax: 877-361-7660</p> <p>BCBSOK BH Unit PO Box 660239 Dallas, TX 75266-0239</p>	<p>Preauthorizations for Medical Services</p> <p>For pre-certification of inpatient hospital admissions, including acute care, inpatient rehab, skilled nursing, long-term acute care, inpatient hospice, and coordinated health care such as skilled nursing visits, IV medication, etc. 800-672-2378</p>	<p>Medicare Advantage</p> <p>877-774-8592</p> <p>Check eligibility and benefits or check online through Availity at Availity.com</p> <ul style="list-style-type: none"> - Request preauthorization information - Request peer to peer or provider to provider consultation <p>Claims information Claims Mailing Address: Blue Cross Medicare Advantage C/O Claims Department PO Box 3686 Scranton, PA 18505 Payer ID: 66006</p> <p>Network Consultant <i>OklahomaMedicare AdvantageNetwork@bcbsok.com</i></p>		

Confused about where to go for answers?

Finding the right contact may save you time. Sometimes it's easy to know where to go for assistance. At other times, it's less clear. Use this chart to help guide you to the best point of contact for your answer.